



How To Contact The Patient Support And Complaints Team



This leaflet tells you about the Patient Support and Complaints Team and what we do.

Respecting everyone
Embracing change
Recognising success
Working together
Our hospitals.



Above + Beyond 
For Patients. For Health. For Bristol.

We can tell you about health services and coming into hospital.



We can help you tell the nurses and doctors what you think of your care and help you with a complaint.



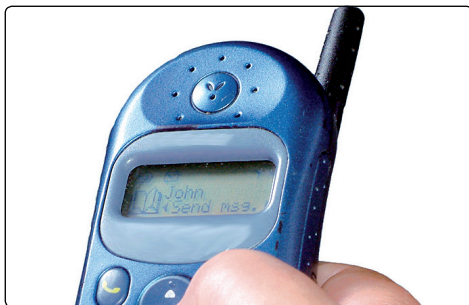
What you say is private. We only tell other people if you say we can, or if we think it will keep you safe.



Call the Patient Support and Complaints Team on **0117 342 3604**



Text phone the
Patient Support and
Complaints Team
on **0117 376 3808**



Email the Patient
Support and Complaints
Team at
pals@uhbristol.nhs.uk



Come and see us on
Level 2, Queens Building,
Bristol Royal Infirmary,
Marlborough Street,
Bristol, BS2 8HW.



You can contact the
Learning Disabilities
Liaison Nurses on
0117 342 2113. They are
also here to help you.



Remember - The Patient Support and Complaints Team are here to help you, your carer or your family.



Mental Capacity Act (2005)
www.dh.gov.uk

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For access to other patient leaflets and information please go to the following address:
www.uhbristol.nhs.uk/patients-visitors-and-carers/patient-information.html

Hospital Switchboard: 0117 923 0000



Minicom: 0117 934 9869



www.uhbristol.nhs.uk



For an Interpreter or Signer please contact the telephone number on your appointment letter.



For this leaflet in Large Print, Braille, Audio, or Email, please call the Patient Information Service:
0117 342 3728 / 3725

